

internal quality auditing

the basics as required by ISO 9000

plus additional valuable learning and motivation

description	Any company registered – or seeking registration – to ISO 9000 must have trained internal quality auditors. This two-day workshop educates and motivates the people who take on this important role in addition to their normal jobs.
who should attend	New internal quality auditors; or previously trained auditors who require a refresher or wish to learn more about how to use auditing to improve the business.
features	<p>what does auditing actually mean? auditing the system, not the people the relation between auditing and improvement the ISO 9000 family definition of quality definition of a quality system quality principles underlying ISO 9000 the requirements of ISO 9000 – as written the requirements of ISO 9000 – in plain English business benefits of an ISO 9000 quality system ISO 9000 documentation and quality records characteristics of a good auditor definition of auditing the key targets of an audit overview of an audit use of checklists the opening meeting conducting the audit watching for body language why auditors must listen reviewing results & agreeing actions following-up for effective action.</p>
format	<ul style="list-style-type: none"> • two day programme • very interactive • includes audit practice.
benefits	<p>meet the requirement of ISO 9000 to train internal quality auditors</p> <ul style="list-style-type: none"> • improvement-orientated, motivated auditors.

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For more details of our consultancy and training support

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