

creating a climate of continual improvement

description	A one-day workshop designed to help turn Continual Improvement from a buzzword into a productive reality
who should attend	Managers wishing to instil a culture in which the constant change implied by Continual Improvement is seen as desirable
features	<p>What Continual Improvement really means</p> <p>How to determine whether we really want to improve</p> <p>How to decide what to improve</p> <p>Relationship of motivation to the European Foundation for Quality Management (EFQM) Excellence model (Business Excellence model).</p> <p>Planned vs. spontaneous improvement</p> <p>Making it OK to blow the whistle</p> <p>10 Laws of Motivation</p> <p>Encouragement and reward</p> <p>The role of management</p> <p>Improving through teams</p> <p>Celebrating problems as well as successes</p>
format	<p>One-day programme</p> <p>Lecture</p> <p>Discussion</p> <p>Analysis</p> <p>Geared to the delegates</p>
benefits	<p>Improved understanding of motivation</p> <p>Improved communication skills</p> <p>Improved confidence in ability to achieve improvements</p>

continual improvement

For more details of our consultancy and training support

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